

Privacy Policy

LYD CHARGE ("we", "us", or "our") is committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal data when you use our platform, including our website **lyd.rent** and related services.

Information We Collect

When using our platform, we may collect and process the following types of personal data:

- **Account Information:** Your name, email address, phone number, and login credentials.
- **Location Data:** The location, date, and time of charging station usage.
- **Payment Information:** Credit/debit card details or other payment-related information.
- **Device Information:** Mobile device type, unique identifiers, operating system, and browser type.
- **Other Information:** Any additional details you voluntarily provide when contacting us.

How We Use Your Data

We use the personal data we collect for the following purposes:

- To provide and improve our services.
- To process payments and transactions.
- To communicate with you regarding inquiries, support requests, and promotional messages (if opted-in).
- To enhance user experience through analytics and personalization.
- To ensure the security of our platform and prevent fraud.

Sharing Your Data

We do not sell or rent your personal data. However, we may share it with:

- **Service Providers:** Third-party companies that assist in payment processing, website hosting, and customer support.
- **Legal Authorities:** When required by law or to protect our rights and the safety of others.

Data Security

We implement industry-standard security measures to protect your data. However, no internet transmission or storage system is entirely secure, and we cannot guarantee absolute protection.

Your Rights

You have the right to:

- Access, correct, or delete your personal data.
- Object to or restrict processing of your data.
- Withdraw consent for marketing communications. To exercise these rights, contact us at **support@lyd.rent**.

Changes to This Policy

We may update this Privacy Policy periodically. The latest version will always be available on **lyd.rent**. Your continued use of our services after changes constitutes acceptance of the updated policy.

Contact Us

For any questions regarding this Privacy Policy or our data practices, please contact us at **support@lyd.rent**.